



GLOBAL EXCHANGE TRADE AUTHORIZED MÜESSESE ANONİM ŞİRKETİ ON PROTECTION AND PROCESSING OF PERSONAL DATA CUSTOMER DISCLOSURE TEXT

1. Purpose

Global Exchange Döviz Ticaret Yetkili Müessese Anonim Şirketi ("**Global Exchange**" or "**Company**"), aims to process personal data of natural person customers in accordance with the provisions of the Personal Data Protection Law ("**KVKK**") No.6698 and other legislation.

Your personal data that you have notified /you will notify to our Company and / or obtained by any means other than our Company due to you being a real person customer of our company, in the capacity of "Data Supervisor" by our Company,

- Within the framework of the purpose that requires processing your personal data and in connection with this purpose, in a limited and measured manner,
- By preserving the accuracy and the most up-to-date state of personal data as you have notified or has been reported to our company
- It will be recorded, stored, preserved, reorganized, shared with institutions legally authorized to request personal data, and transferred, classified and processed in other ways specified in the Personal Data Protection Law, to third parties in Turkey or abroad, under the conditions stipulated by the Law on Protection of Personal Data and we inform you that they may be subjected to other processes listed in the Law on Protection of Personal Data.

With the Clarification Text, it has been adopted to continue and develop the activities carried out by Global Exchange in accordance with the principles of the Law on Protection of Personal Data.

2. Collection and Method of Personal Data of Natural Person Customers

Our company will process your personal data for the purposes specified in this Clarification Text.

The personal data of customers collected and used by our company, in particular, are as follows:

- Name-surname, address, date and place of birth, card information, gender, language information, e-mail information, IBAN, identity information, camera records, religion and blood group information obtained during identity scanning, location, nationality, marital status, family information, bank information, information obtained from passport scanning, phone number.

Your personal data, both before the establishment of the contractual relationship and after the establishment of the contractual relationship, and throughout its continuation, through all kinds of information, documents and documents obtained from third parties, public institutions and organizations for the reasons stipulated in the laws, physical or electronic media and the Company it collects it through the cameras we place in its buildings.

3. Purposes of Processing Personal Data and Legal Reasons

Your personal data, in accordance with the applicable legislation and Personal Data Protection Law, by automatic or non-automatic methods in order to achieve the following purposes. In accordance with the provisions of Articles 5 and 6 of the Law on the Protection of Personal Data, provided that it is directly related to the establishment or execution of the contract, in cases clearly stipulated by the law, establishment of a right in order for the company to fulfill its legal obligation it is processed in accordance with the legitimate interests of Global Exchange for the purpose of utilizing and protecting them and on the condition that the fundamental rights and freedoms of the relevant person are not harmed.

The purposes of processing personal data may be updated in accordance with our obligations arising from company policies and legislation, in particular;

- Creating invoices,
- Execution of reconciliation processes,
- Reporting and monitoring of customer transactions,
- Singularization of customer records,
- Ensuring customer satisfaction,
- Collecting the information required for money transfers to customers,
- Storing the personal information of customers making online reservations,
- Monitoring suspicious customer transactions,
- It is processed in order to collect customer information necessary for the transaction to be performed.

Your personal data will be retained for a reasonable period of time until the expiry of the purpose of processing or the legal statute of limitations specified in the relevant legislation.

4. Transfer of Personal Data to Third Parties

The procedures and principles to be applied in personal data transfer are regulated in Articles 8 and 9 of the Personal Data Protection Law, and the personal data and private personal data of the relevant person can be transferred to third parties in the country and / or abroad.

Your personal data are transferred to subsidiaries and affiliates abroad in order to transmit blocked customer information and to deduplicate customer information and records.

5. Rights of the Customer

In accordance with Article 11 of the Law on the Protection of Personal Data, you can apply to our Company and make requests on the following issues regarding your personal data:

- (1) Learning whether your personal data is being processed,
- (2) If their personal data has been processed, to request information regarding this,

- (3) Learning the purpose of processing personal data and whether they are used appropriately for their purpose,
- (4) Learning the third parties to whom their personal data has been transferred domestically or abroad,
- (5) To request correction of personal data if it is incomplete or incorrectly processed, and to request notification of the transaction made within this scope to third parties to whom personal data have been transferred,
- (6) To request the deletion, destruction or anonymization of personal data in case the reasons requiring the processing of personal data disappear, and to notify the third parties to whom the personal data is transferred,
- (7) To object to the occurrence of a result against the data owner by analyzing the processed personal data exclusively through automated systems,
- (8) To demand the compensation of the damage in case of damage due to the unlawful processing of your personal data.

Our company will fulfill your requests arising from the KVKK through the "Relevant Person Application Form". In accordance with Article 13 of the KVKK, our company will finalize your application requests free of charge within 30 (thirty) days at the latest, depending on the nature of the request. If the request is rejected, the reason (s) of rejection will be notified to you in writing or electronically with the reasons. This Clarification Text may be revised by our Company if deemed necessary. In case of revision, you will be informed about this issue. You can access the most up-to-date version of the Disclosure Text from the link www.globalexchange.com.tr/tr/.